

Managing Testing Engagements

2-days workshop for managers

INTRODUCTION

Senior Managers in IT Services companies oversee different types of projects including software test outsourcing engagements. As part of their job, they need to

- Pitch organization's testing capability to Enterprise/ISV clients
- Show appreciation of CXO level challenges in testing
- Interact with client-side managers responsible for testing
- Demonstrate deeper understanding of testing issues in review meetings with clients
- Spot potential issues in testing projects beforehand and escalate with client
- Build testing capability within their business units

This 2-day workshop is intended to help senior managers from different career paths appreciate the challenges, issues and approaches in software testing, in Enterprises and ISV accounts.

FACILITATOR

Madhu Murty Ronanki: A recognized expert in software testing, Madhu has over 22 years of experience in different roles. He has worked in a Software Product Company, Test-only IT Services Company and IT Consulting Company. He has played different roles like tester, developer, project manager, delivery manager and practice lead.

Prior to his current role, Madhu headed Accenture's Testing Practice in India with more than 3600 test practitioners in multiple locations across the country. Apart from building Accenture's testing competency, he played an active role in helping delivery managers manage their testing engagements.

Madhu also served as the SVP Technical Services at AppLabs where he headed worldwide delivery of the world's largest independent software testing services company with more than 1500 resources under him. Madhu headed Virtusa's Global Testing Practice between 2000 and 2005. Before Virtusa, Madhu was the Head of Product Testing at Baan, an ERP product company based out of Netherlands. Over the past fifteen years, Madhu has focused his attention to building strong delivery & testing capability organizations. He continues to play an active role in the testing industry by speaking at many testing conferences and forums on the need for independent testing services & the future of the testing industry.



About Chakkilam

Chakkilam Infotech is a 10 year old IT services company focused on software testing. We offer functional testing, test automation and performance testing services to software product companies and enterprise IT clients.

If you would like our sales team to get in touch with you, mail info@chakkilaminc.com

To know more about us visit www.chakkilaminc.com

COURSE COVERAGE

- 1) Test Outsourcing Trends
- 2) Appreciation of differences in running test engagements vis-à-vis development engagements
 - a) Independent Testing
 - b) Testing Endgames
 - c) Planning for Testing Cycles
 - d) Influencing Go/NoGo decisions
- 3) Key elements of a complex Test Solution
 - a) Engagement Models
 - b) Identifying the right testing approach
 - c) New test approaches
 - d) Linking Release Management with Enterprise Testing
 - e) Transition Management
- 4) Testing challenges faced by Enterprises and ISVs
 - a) Enterprise Focus vis-à-vis Product Focus
 - b) Testing Organizational Models
 - c) Test Process Management and Adoption
 - d) Tools and Automation
 - e) Test Environments and CM
 - f) Test Data Management
- 5) Linking Test Metrics to Business Value
 - a) Metrics and Measurement (Tactical and Strategic views)
- 6) Communicating with client stakeholders
- 7) Building high performance test teams
 - a) Tester Mindset
 - b) Test Team Dynamics

